

Dear FCC,

I strongly support the petition to require VRS interoperability because I am frustrated with the different ways to call people on videophone. It is very frustrating to have two different manufacturers that makes the same product not be able to share a directory that allows everyone to use a phone number, simpler than an IP address!

I don't understand why using a videophone cannot be the same as using a telephone. Even though others may have a different phone company, anyone can call others regardless of the difference in phone services. By asking the two companies to share a directory, this will allow everyone to use the same directory, regardless of which product being in use. I strongly urge this to be an item of research and be implemented soon as possible.

It is very important to make everyone equally accessible by setting up one system just like the telephone. This would ensure our rights to choice of services are enforced. The current system is set up to compensate each company for video relay services provided. The problem is that one company is the sole manufacturer of their product and to recoup the money when giving away free videophones, they need to be compensated for it somehow. One can see how they would maximize that by blocking out other service providers on purpose. Unfortunately until the system is revamped to stop this behavior, this will not be corrected unless something is done. If the system is modified by having a single universal directory and opening up the VRS options to us, everyone will benefit from it.

The videophone is also a fantastic tool that has unique circumstances regarding how it can be obtained along with the services provided. This will enable more people to have the freedom to communicate the way they do in everyday life, more efficient as well. It is my hope that this continues to be cultivated and not restricted in any shape or form.

Thank you for this opportunity to make my comments.